

Priory Medical Group [PMG] – Patient Forum Meeting

Date: 17th December 2018, 11am

Location: North Shields Branch

Patients present: SD, AC, SG, DC

Present from PMG: D Berry, Dr K Hildreth, D Bushwereb – GP Registrar

Item
<p>Matters arising</p> <p>No matters arising</p>
<p>Minutes of last meeting - Agreed</p>
<p>Terms of Reference [TOR] Review</p> <p>Ongoing</p>
<p>Practice Updates</p> <p>DB provided an update on the current initiatives happening at the practice</p> <p>E-consultations – Ongoing and looking to move the request for Fit [Sick] Notes to e-consultations, so the patient provides the required information</p> <p>Improvement Grant – New entrance doors / automated existing entrance doors will be introduced at all sites</p> <p>Pain Management Clinics – Majority of GPs have attended an educational update on pain management and the implications for ensuring appropriate medication are issued.</p> <p>Additional Investment in Primary Care – GP Practices in North Tyneside are being provided with additional investment to improve access, PMG is looking to trial an Advanced Nurse Practitioner, increased pharmacy team support and additional Salaried GP sessions.</p> <p>Staffing Changes – JT,AK,AW,XR,DA,DWB</p> <p>Age UK – Clinics will recommence in February 2019</p> <p>National Diabetes Prevention Programme – Improved structured programme is being introduced in North Tyneside for those patients with a blood result that indicates that they are at risk of diabetes. This is a prevention programme.</p>

North Shields Locality Update

DB provided an update:

- **Physio First** – Changes
- **Shared Dressings Clinic** – This is progressing with input from the Locality Support Officer and Northumbria Healthcare.
- **Mental Health Worker** – Funding is being allocated to obtain sessions for a Mental Health Worker to be involved in all North Shields practices.
- **Upstream Worker** – Progressing
- **Care Home Alignment** – Progressing
- **Care Navigators** - Progressing

Next meeting Date:

Monday 11th February 2019
11am
North Shields